CITY OF SCHERTZ POLICE DEPARTMENT

ANNUAL REPORT

2025

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MESSAGE FROM THE
CHIEF OF POLICE

It is with great pride and sincere appreciation that I present this Annual Report for the Schertz Police Department. This report reflects not only the accomplishments of the past year, but more importantly, the dedication, professionalism, and service-oriented mindset of the men and women who serve this department and our community every day.

First and foremost, I want to recognize and thank our employees; sworn officers, civilian staff, and volunteers, whose hard work and commitment make the Schertz Police Department what it is. Law enforcement is, at its core, a service-based profession. Our work requires long hours, personal sacrifice, resilience, and an unwavering sense of duty. The employees of this department consistently demonstrate these qualities while maintaining the highest standards of integrity, accountability, and compassion. Their dedication to public service and to one another is the foundation of our success. Equally important to our mission is the strong partnership we share with the community we serve. Public safety cannot be achieved by law enforcement alone. It requires collaboration, trust, and mutual respect between the police department and community members, businesses, elected officials, and partner agencies. I am grateful for the continued support, cooperation, and engagement of the Schertz community, City Manager's Office, and our elected officials. Your willingness to work alongside us, provide feedback, and participate in problem-solving efforts strengthens our ability to serve effectively and responsibly.

This past year has been one of meaningful progress and success. Together, we have accomplished a great deal, enhancing training, improving operational efficiency, strengthening community outreach, and continuing to adapt to the evolving challenges of modern policing. These accomplishments are a direct result of the dedication of our personnel and the support of our community partners. While we take pride in what we have achieved, we also recognize that there are always opportunities to grow, improve, and do even more.

Looking ahead, the Schertz Police Department remains committed to continuous improvement and innovation. We will continue to invest in our people, foster collaboration, and pursue best practices that enhance public trust and safety. Our goal is not only to meet expectations, but to exceed them as we work toward becoming a premier law enforcement agency, one that is respected, trusted, and reflective of the community we serve.

In closing, I extend my sincere gratitude to our employees, our community members, our city leadership, and our partner agencies for their continued support and dedication. It is an honor to serve as Chief of Police for the City of Schertz, and I am proud of the collective efforts that move us forward. Together, we will continue our mission and vision by adhering to our core values of professionalism, respect, accountability, integrity, service, and excellence.

Loyalty Above All Else Except Honor...

JAMES LOWERY
Schertz Chief of Police

COMMAND STAFF

Daniel Roman
Assistant Chief

Phillip E. Waller
Assistant Chief

Kelly Kallies
Lieutenant

Virgil Jones
Lieutenant

Darin Scott La Cour
Lieutenant

Martin Trevino
Lieutenant

MESSAGE FROM THE MAYOR

It is my privilege to present the 2025 Annual Report of the Schertz Police Department to our residents, businesses, and community partners.

Schertz is a city defined by growth, opportunity, service, and community pride. With that growth comes responsibility, the responsibility to protect our neighborhoods, support our families, and ensure that everyone who lives, works, and visits here feels safe. Each day, the dedicated men and women of the Schertz Police Department answer that call with courage, professionalism, and an unwavering commitment to excellence.

Because of their tireless efforts, Schertz continues to be recognized as one of the safest cities in the nation, including being named the 9th safest city in Texas for 2025. While we are proud of this achievement, what truly sets our department apart is our constant drive to improve, adapt, and serve our community even better.

Our officers, dispatchers, and civilian staff do more than enforce the law; they build trust, strengthen relationships, and help shape a safer future for everyone. Their service reflects the very character of our city. Schertz is also proud to be home to a large population of active-duty military members, veterans, and their families, and that deep tradition of service and sacrifice is reflected in the commitment and values we see throughout our police department.

This report highlights the dedication and progress of these professionals, and I encourage you to read it. On behalf of the Schertz City Council, I ask you to join us in supporting our officers and partnering with them to make this community the very best it can be.

Together, we will continue building a safer, stronger Schertz today and for generations to come.

RALPH RODRIGUEZ
Mayor, City of Schertz

CITY COUNCIL MEMBERS

Dr. Mark E. Davis
Place 1

Michelle Watson
Place 2

Paul Macaluso
Place 3

Benjamin Guerrero
Place 4

Robert Westbrook
Place 5

Allison Heyward
Place 6

Dr. Robert L. Sheridan III
Place 7

CITY MANAGER'S OFFICE

Brian James
Deputy City Manager

Sarah Gonzalez
Assistant City Manager

MESSAGE FROM THE CITY MANAGER

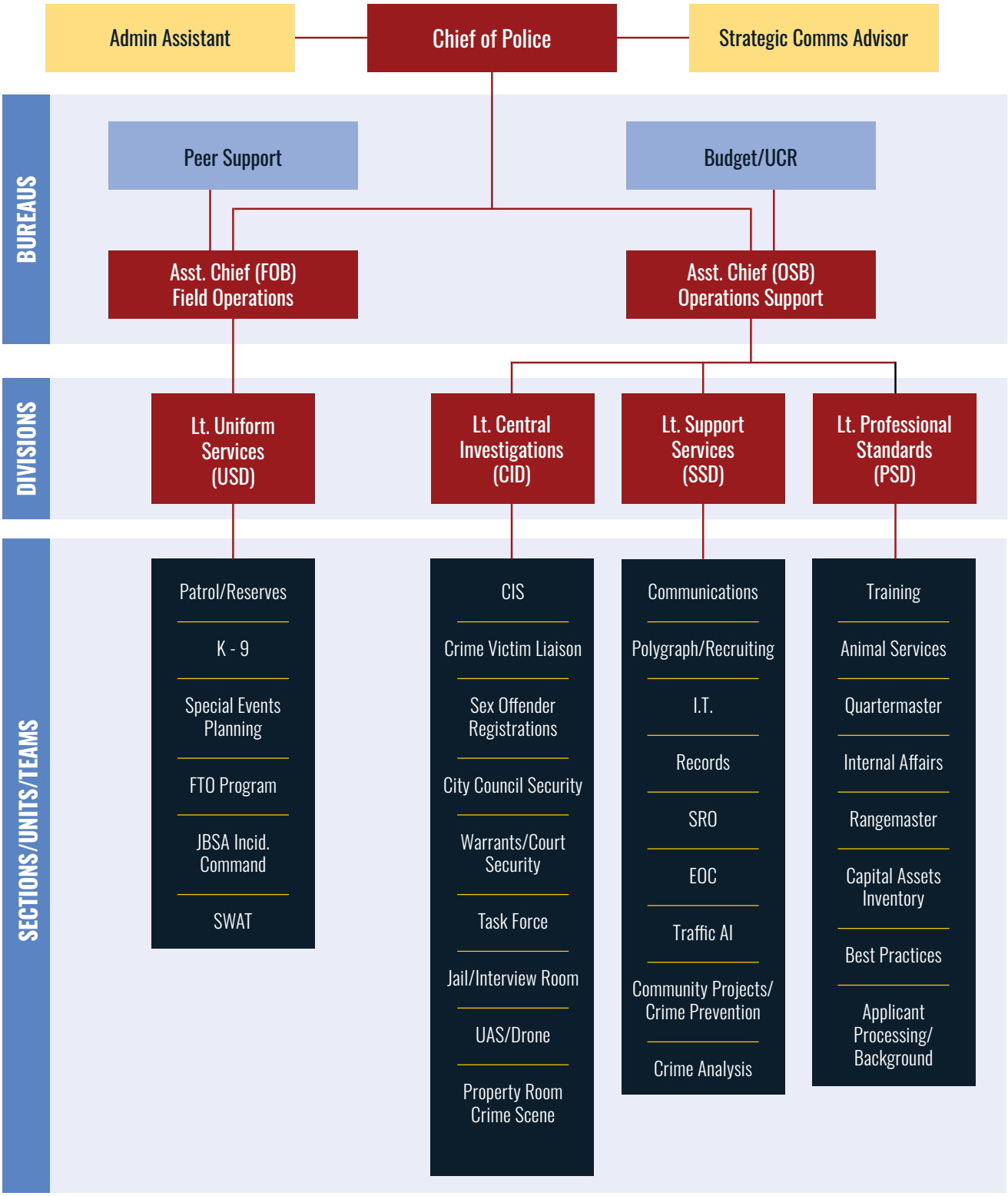
This year, the Schertz Police Department has continued to set the standard for excellence in public safety and community engagement. Their recognition as the 2025 Outstanding Crime Prevention Agency – Small Agency, along with Chief James W. Lowery, Jr.'s honor as 2025 Outstanding Crime Prevention Manager, reflects the dedication and leadership that guide their daily work.

Beyond these awards, what stands out most is the department's commitment to building strong connections with our community. Through programs like the Citizens Police Academy, Jr. Police Academy, and Teen Police Academy, the department invests in educating and engaging residents of all ages. Services such as car seat checks and security assessments also provide valuable support to residents and businesses. Community events like National Night Out, Blue Santa, Coffee with a Cop, and Breakfast with the Blue show that our police officers are not only protecting Schertz but are also deeply invested in the people who call it home.

I am grateful for Chief Lowery and every member of the Schertz Police Department. Their dedication makes Schertz a safer, stronger, and more connected community.

STEVE WILLIAMS
City Manager, City of Schertz

ORGANIZATIONAL CHART



DEPARTMENT DEMOGRAPHICS

DEPARTMENT BUDGET		
	FY 2024	FY 2025
Personnel Services	$10,809,313	$12,420,787
Operating	$3,095,313	$2,621,470
TOTAL	**$13,904,626**	**$15,042,257**

BY THE NUMBERS

46*
PROFESSIONAL STAFF
as of December 31, 2025
* Authorized Professional Staff: 48

66
SWORN OFFICERS
as of December 31, 2025

2024
SWORN OFFICERS: 68*

61 MALE
7 FEMALE

WHITE	34
HISPANIC	30
BLACK	4
ASIAN	0
ALASKA/INDIAN	0

* Authorized Sworn: 73

2025
SWORN OFFICERS: 66*

59 MALE
7 FEMALE

WHITE	31
HISPANIC	31
BLACK	4
ASIAN	0
ALASKA/INDIAN	0

* Authorized Sworn: 74

451
CASES OF ASSAULT HANDLED
in 2025

NIBRS/TIBRS

CRIMES AGAINST PERSONS	2024	2025	PERCENT CHANGE
Assault Offenses	322	451	38%
Homicide Offenses	0	0	0
Human Trafficking	0	0	–100%
Kidnapping/ Abductions	3	18	83%
Sex Offenses	5	35	600%
Sex Offenses (Non-Forcible)	0	2	100%

CRIMES AGAINST SOCIETY	2024	2025	PERCENT CHANGE
Animal Cruelty	2	2	0%
Drug Offenses	176	262	49%
Gambling Offenses	0	0	0%
Pornography	7	12	71%
Prostitution	0	1	100%
Weapon Violations	15	24	60%

CRIMES AGAINST PROPERTY	2024	2025	PERCENT CHANGE
Arson	1	2	100%
Bribery	0	3	100%
Burglary	54	47	–13%
Counterfeiting/ Forgery	16	23	44%
Criminal Mischief	77	187	143%
Embezzlement	6	0	–100%
Extortion	3	5	67%
Fraud	71	96	35%
Larceny	278	270	–3%
Motor Vehicle Theft	56	69	23%
Robbery	6	12	100%
Stolen Property Offenses	0	24	100%

SCHERTZ OVERALL ACTIVITY	2024	2025	PERCENT CHANGE
Arrests (Adult & Juv)	485	401	–17%
Traffic Stops	5,204	8,052	55%
Citations	2,522	3,574	42%
Warnings	3,336	5,605	68%
Accidents (Major/Minor)	1,001	1,096	9%

Department Use of Force Stats

Use of Force is an occasional and unfortunate outcome of police work. Statistics from around the nation show a very small percentage of police contacts result in use of force, and applied force does not equal excessive force. An annual review by Professional Standards helps guide training, supervision, policy refinement, and the handling of force-related allegations. In 2025, the Schertz Police Department had 251 Use of Force applications. It should also be noted that more than one type of use of force may be used during a single event.

USE OF FORCE DEMOGRAPHICS

RACE/ETHNICITY	MALE	FEMALE
Caucasian/ Hispanic	51	10
African American	50	23
Asian	0	0

TYPES OF USE OF FORCE

FORCE TYPE	COUNT
Handcuffing While Struggling	30
Hands/ Feet/ Fists	153
Leg Restraints	8
OC Spray	14
Taser Deployed (Contact)	18
Taser Deployed (No Contact)	4
Taser Displayed	1
Threat of Lethal Force	54

Department Internal Affairs

This section compares Internal Affairs (IA) investigations completed in calendar years 2024 and 2025, organized by standard disposition categories: Sustained, Not Sustained, and Exonerated/Unfounded. These categories reflect the evidentiary outcome of each investigation and help ensure consistent reporting and accountability measures across cases.

A “Sustained” finding indicates the allegation was supported by sufficient evidence and that a policy violation occurred. A “Not Sustained” finding indicates the available evidence was insufficient to prove or disprove the allegation. “Exonerated/ Unfounded” indicates either the allegation was not supported by the facts as reported (Unfounded) or the employee’s actions were lawful, proper, and within policy (Exonerated). These outcomes are evidence-based determinations and do not reflect pre-judgment; they reflect what can be established through documentation, interviews, and objective review.

INVESTIGATIONS	2024	2025
Total Investigations	23	18
Sustained	21	16
Not Sustained	0	1
Exonerated/Unfounded	2	1

FIELD OPERATIONS
BUREAU

The Field Operations Bureau is the backbone of the department and the face the public is familiar with. Field Operations consists of the Uniform Services Division which oversees vital aspects of the department. From Uniform Patrol, Special Events Planning and Coordination, K-9, and the Field Training Program. The Field Operations Bureau is the largest and one of the most visible aspects of the department.

Uniform Patrol

Patrol officers serve as the most visible representatives of the police department by playing a crucial role in fostering community safety. Their presence not only deters criminal activity but also instills a sense of security among residents. These dedicated professionals respond swiftly to both emergency and non-emergency calls, addressing situations ranging from traffic accidents to domestic disputes with skill and empathy. Moreover, by actively engaging with community members, patrol officers build strong relationships and foster trust, enhancing public cooperation in crime reporting and prevention efforts. This collaborative approach is essential for creating safer neighborhoods and ensuring a more resilient community.

Alamo Area Special Weapons and Tactics Team

The Schertz Police Department is proud to be part of the Alamo Area Special Weapons and Tactics Team. Partnered with several municipal agencies, the Schertz Police Department currently contributes four SWAT operators and two Crisis Negotiators. All team members receive specialized training for their specialty to assist our law enforcement partners to ensure continued safety in Schertz and surrounding communities. In 2025, the AASWAT Team responded to seven operations, which included emergency callouts and warrant deployments, and trained for over 152 hours.

Field Training Program

All commissioned peace officers employed by the Schertz Police Department are required to undergo an intensive, on-the-job training known as the Field Training Program. This training and evaluation program helps new officers transition from the classroom environment to a practical application of what they have learned in the Police Academy so that they can be certified for solo patrol.
There is also an accelerated program to acquaint officers with prior experience to the Schertz Police Department. The Field Training Officers (FTOs) provide one-on-one training for the recruits that lasts approximately 21 weeks. During that time, recruit officers progress through five phases and rotate FTOs and shifts each phase. Once the 21-week training program is completed, the recruit officers are assigned to the Uniformed Patrol Division as Patrol Officers. In 2025, the department had approximately 10 available FTOs who have trained 12 recruit officers.

These highly trained dogs are adept at detecting drugs, explosives, and human scents, making them invaluable assets.

Canine Unit

The Schertz Police K9 Unit plays an indispensable role in law enforcement, significantly enhancing public safety and strengthening police operations. These highly trained dogs are adept at detecting drugs, explosives, and human scents, making them invaluable assets in criminal investigations and threat prevention. K9s are not only skilled at pursuing and apprehending dangerous suspects, but they also do so while maintaining the safety of both officers and civilians. Through rigorous training that emphasizes obedience, agility, and specialized operational tasks, these K9s become exceptional partners in a wide range of environments, ensuring a safer community for everyone.

OPERATIONS SUPPORT
BUREAU

The Operations Support Bureau (OSB) strengthens our law enforcement operations through three key divisions: Support Services, Central Investigations, and Professional Standards.

Each division is essential to maintaining our department's efficiency, accountability, and professionalism. OSB supports our police department by fostering excellence and a commitment to serving the community with honor and professionalism. We invite you to learn more about our work as we continue to enhance public safety and build trust within the community.

OSB supports our police department by fostering excellence and a commitment to serving the community with honor and professionalism.

Central Investigation Division

The Criminal Investigation Division (CID) is overseen by a Lieutenant and is comprised of four sections. The Central Investigations Division manages complex cases requiring specialized expertise. Our investigators gather evidence, solve crimes, and bring offenders to justice to help keep our community safe.

Criminal Investigation Section

Criminal Investigation Section (CIS) consists of one Detective Sergeant and five Detectives. Detectives are responsible for investigating crimes against persons and property, including homicide, burglary, robbery, assault, sex crimes, missing person, and fraud. CIS is responsible for performing all criminal investigations and works closely with Comal, Guadalupe, and Bexar County District Attorney's Offices to aid in successful prosecution of criminal cases.

	2024	2025
Cases Assigned	766	1006
Cases Filed for Prosecution	154	269

Property Room and Crime Scene Section

Property Room and Crime Scene Section are responsible for the intake and security of all evidence collected by members of the department pending the outcome of a criminal investigation, while maintaining a secure chain of custody. Members of the unit work diligently to maintain a well-organized Property Room to support efficiency. Members of the section handle evidence requests for various reasons to include forensic analysis and trial. During 2025, they took custody of more than 1,300 items of various categories to care for to ensure successful prosecution of criminal cases.

269
CASES FILED FOR PROSECUTION
in 2025

Property Room and Crime Scene Section are responsible for responding to crime scenes where they document evidence through photography, detailed notes and specialized equipment. Members of the section process the scene for evidence like fingerprints, DNA, hairs, fibers or anything that could be related to the offense. In 2025, our technicians responded to seventy-two (72) callouts throughout the year, a 10% decrease from 2024 with eighty (80) callouts.

Warrant Section

Warrant Section is composed of a peace officer assigned to assist the Schertz Municipal Court. The section is responsible for receiving, logging, and serving warrants, capiases, and other processes. The Warrant Section maintains a close liaison with the Court Clerk to ensure accurate accounting on payments received and proper disposition of warrants and capiases. Members also provide bailiff duties to include courtroom security; escorting prisoners and defendants and works closely with the Municipal Judge and Prosecutor.

	2024	2025
Warrants Issued	602	1,195
Warrants Cleared	861	802

Crime Victim Liaison Section

The Crime Victim Liaison Section is to alleviate the psychological and emotional trauma incurred as a result of a crime and provides crime victims with written notices about their rights and financial needs, and refer victims to community resources that can help them deal with the aftermath of the crime. The ultimate goal is to empower victims by meeting their individual needs with compassion, respect, and support. Members of the section work closely with Children's Advocacy Centers and the Texas Department of Family and Protective Services (commonly referred to as Child Protective Services). The Crime Victim Liaison Section offers a range of support services to crime victims and their families. These services include, but are not limited to:

- Crisis intervention
- Assistance with filing Crime Victims Compensation applications
- Court accompaniment
- Notification of victims' rights
- Referrals for emergency shelter, financial assistance, and counseling
- Referrals and assistance with medical services

ADVOCACY AND SUPPORT PROVIDED FOR VICTIMS		
	2024	2025
Survivors of Sexual Assault	80	25
Crimes Against Children	96	47
Family Violence	256	143
Stalking/ Harassment	38	14
Homicide Families	1	1

354
VICTIMS OF CRIME SERVED
in 2024

311
VICTIMS OF CRIME SERVED
in 2025

5
CRIME VICTIM COMPENSATION APPLICATIONS
in 2024

7
CRIME VICTIM COMPENSATION APPLICATIONS
in 2025

1,773
ADVOCACY SERVICES PROVIDED
in 2024

2,119
ADVOCACY SERVICES PROVIDED
in 2025

The Support Services division delivers essential resources and logistical support, enabling officers to focus on protecting and serving the community.

Support Services Division

The Support Service Division is commanded by one Lieutenant and consists of Communications (Dispatch), Records, Community Projects, Traffic Unit, and School Resource Officers. The Support Services division delivers essential resources and logistical support, enabling officers to focus on protecting and serving the community. This division provides technological solutions and training to ensure our personnel are well-equipped for success.

Communications Unit

Our Communications Unit consists of one (1) communications manager, sixteen (16) full-time and three (3) part-time telecommunicators, ensuring 24/7 staffing with a minimum of two Communications Officers at all times. They are the first people notified in an emergency. The dispatchers handle all emergency calls for service for Police Fire and EMS. The City of Schertz maintains its own Public Safety Dispatch Center onsite. Our PSAP (Public Safety Answering Point) receives all non-emergency calls, 9-1-1 calls and text messages for the City of Schertz and the City of Cibolo, and serves as the primary link between the public and emergency services. Utilizing multiple computer systems, radio equipment and databases they dispatch responders for all Police, Fire, EMS and Animal Control calls. The Communications Center is also responsible for notification to other city departments for any after-hours calls that may affect resident and visitor quality of life, such as contacting Public Works for street issues.

All of our Communications Officers are TCOLE certified through the state and receive four months of combined on-the-job and classroom training to meet all the state requirements with continuing education every year. We currently have two TAC's (Terminal Agency Coordinator) that ensure compliance to policies and procedures set by TCIC/NCIC (Texas & National crime information centers) and CJIS policies set by the FBI.

COMMUNICATIONS CENTER INCOMING CALLS		
	2024	2025
911 Calls	27,679	28,992
Non-Emergency Calls	54,116	63,893
Texts to 911	122	1,413
TCIC/NCIC Transactions	111,315	132,673

CALLS FOR SERVICE		
	2024	2025
Schertz Police Department	35,633	43,361
Cibolo Police Department	26,022	24,768
Schertz Fire Department	4,529	4,996
Cibolo Fire Department	3,008	3,692
Schertz EMS	15,253	16,545

28,992
911 CALLS ATTENDED
in 2025

Records Unit

Our Records Unit consists of one (1) records manager and three (3) professional records personnel. They are the first people you meet when coming to the Department and handle all aspects of record management to include records safekeeping, crime statistics, and crash and criminal case filings. The unit performs specialized duties in the preparation and maintenance of a wide variety of police records. Our Police Records Specialists review and process all alarm permits, solicitor's permits, incident reports, arrest reports, crime reports, and traffic reports. The Police Records Unit ensures all records releases are handled in accordance with all applicable laws. Additionally, our friendly and professional Police Reports Specialists greet all who come into the Schertz Police Department.

	2024	2025
Public Information Requests	1,394	1,520
Total Reports Processed	3,615	3,933
Total Cases Filed to DA	828	1,572

Community Projects Unit

Community Projects Unit consists of one (1) highly trained officer who is committed to serving our community members with community outreach, child car seat training, crime prevention and more. Partnering with the community, various programs are offered to the public, including Neighborhood Crime Watch, National Night Out, Citizens Police Academy (CPA), Home and Business Security Assessments, and youth summer programs for young adults ages 11 – 17 who have an interest in law enforcement.

In 2025, the department won the Outstanding Crime Prevention Small Agency award and Chief Lowery was the recipient of the Outstanding Crime Prevention Manager award.

Traffic Unit

The Traffic Unit is comprised of one (1) sergeant and four (4) officers who investigate traffic complaints, accidents, and vehicle related fatalities as well as enforce traffic laws. They are responsive to community complaints, assist with traffic studies that affect traffic flow and traffic engineering, and conduct enforcement in areas with the ultimate goal to reduce traffic accidents to make the community safer.

School Resource Officer Unit

Our School Resource Officers (SROs) are authorized up to two (2) sergeants and ten (10) officers who are in our community schools every day schools are in session, ensuring our children's safety. An SRO's responsibilities blend law enforcement duties with education and community policing. Our SROs help enforce laws, ensure campus security, mentor students, and collaborate with school staff/administration to create a safe and supportive learning environment. Their role is not just about discipline; it's about building trust, teaching prevention, and responding effectively to emergencies.

The School Resource Officer (SRO) program continually evolves to keep pace with state and federal mandates, as well as changes in educational policies, societal expectations, and community needs. Officers in the SRO program maintain a high level of ALERRT (Advanced Law Enforcement Rapid Response Training) training. This is a central aspect of their role, as they are the first line of defense when emergencies occur at school, and they must be prepared to handle a wide range of high-pressure situations. Their expertise in incident management helps maintain order, mitigate risks, and ensure the safety of everyone involved.

Each area plays a distinct role, but together they support a single mission: service grounded in integrity, professionalism, and public trust.

Professional Standards Division

The Professional Standards Division exists to ensure the Schertz Police Department consistently delivers ethical, lawful, and professional service, both in what we do and how we do it. Our work is largely behind the scenes, but it directly impacts officer readiness, accountability, safety, and public confidence. Professional Standards supports the department by strengthening performance, identifying risk early, ensuring compliance with state requirements, and maintaining transparent, fair processes that protect employees and the public alike.

In 2025, the Professional Standards Division encompassed Internal Affairs, Training, Quartermaster, and Animal Services, along with ongoing responsibilities tied to policy review and oversight, as well as support functions related to recruiting and hiring. Each area plays a distinct role, but together they support a single mission: service grounded in integrity, professionalism, and public trust.

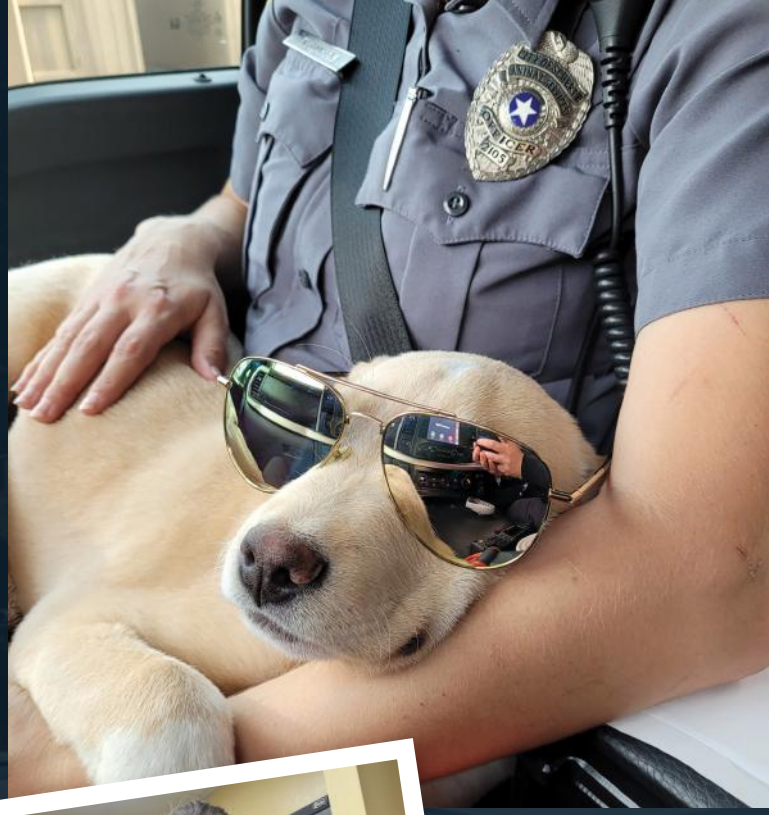
Quartermaster

Quartermaster operations support officer and public safety through the procurement, issuance, tracking, and accountability of Department equipment and uniforms. In 2025, the Department continued to grow in this area by acquiring updated, modern equipment and leveraging technology that improves readiness, response, and effectiveness in the field. This includes maintaining high standards for the condition and function of critical gear, strengthening inventory controls for accountability, and ensuring personnel are equipped with tools that support safer outcomes and better service to the community. Quartermaster plays a key role in professionalism and public stewardship, ensuring we responsibly manage resources while providing officers the equipment they need to perform at a high level.

Animal Services Section

Animal Services consists of one Animal Services Manager, four Animal Services Officers and four Kennel Technicians. Animal Services Officers are responsible for the enforcement of City of Schertz animal ordinances and codes. Responsibilities also include the capture and restraint of stray, diseased, vicious, and dangerous animals, investigating animal cruelty, dog bites and attacks on humans and the capture of injured wildlife.

Kennel Technicians are responsible for the general care and maintenance of all animals housed at the Schertz Animal Adoption Center, along with the cleaning and care of the facility. Kennel Technicians provide both preventative care for the animals as well as first aid and treatment prior to vet care. Members work together as a team to assess animal behavior to ensure a smooth transition while at the animal shelter. Members are also trained to care for and rehabilitate orphaned, neonatal kittens.



2,720
CALLS FOR SERVICE
in 2024

2,067
CALLS FOR SERVICE
in 2025

1,381
ANIMAL INTAKES
in 2024

1,238
ANIMAL INTAKES
in 2025

404
ANIMAL ADOPTIONS
in 2024

486
ANIMAL ADOPTIONS
in 2025

284
ANIMAL TRANSFERS TO ANIMAL RESCUE
in 2024

228
ANIMAL TRANSFERS TO ANIMAL RESCUE
in 2025

DEPARTMENT
TRAINING

The Schertz Police Department encourages continued education and training among the sworn and professional staff. With constant changes and challenges in the law enforcement profession, training is put at the forefront to ensure continued professionalism.

In 2025, department employees not only attended state-mandated training but furthered their knowledge by attending advanced training and professional conferences.

In 2025, the Training Unit reported 4,641 hours of training pushed out to department officers. This is an increase to the 4,206 hours in the same reporting period of the previous year. This increase in training has seen benefits on the career development front with nine members (three telecommunicators and six peace officers) of the department advancing their licenses. In 2025, all department employees received approximately 13,603 combined hours of training from external, internal, and online sources.

13,603
COMBINED HOURS OF TRAINING
in 2025

732 HRS
FIREARM RELATED TRAINING
in 2025

624 HRS
ALERRT LEVEL 1
in 2025

251 HRS
ALERRT UPDATE
in 2025

COMMUNITY
ENGAGEMENT

Throughout 2025, the Schertz Police Department initiated and participated in a variety of programs that promoted community engagement and safety, education, such as neighborhood watch, child safety seat inspections, Blue Santa, and the Youth and Citizens Police Academies.

Schertz Citizens Police Academy Alumni Association

In 1991, the Schertz Police Department established a citizen volunteer program called Schertz Citizens Police Academy Alumni Association (SCPAAA). These citizens volunteers are not commissioned as sworn officers and have no enforcement authority beyond that of any citizen, but assist officers with designated, non-confrontational activities.

The Department draws on time, talents, and experience of its volunteers to allow Officers to better perform their frontline duties. We attempt to match volunteers to jobs according to their strengths and abilities.

Volunteers must be a graduate of the Schertz Citizens Police Academy (SCPA) but need no prior experience. After completing the SCPA Program, citizens volunteers complete at least four hours of volunteer work per month. Citizens volunteers perform the following services:

- Assist at animal services
- Assist in a variety of administration situations
- Assist in vacation house watch
- Assist in crime prevention by participating in citizen on patrol
- Festivals/parade patrols
- Assist in vehicle maintenance
- Assist with community engagement/event

Citizen volunteers drive a specially marked vehicle bearing the Citizens on Patrol logo. To drive the C.O.P. vehicle, volunteers must be CPR certified, take the Defensive Driving Course, and take the Traffic Incident Management course. Our SCPAAA is a non-profit organization that has also participated in a variety of fundraisers to help purchase various equipment for the Department. In 2024, the SCPAAA purchased a DJI Drone and in 2025, they purchased a TruNarc.

Annual Review of Community Events

In 2025, the Schertz Police Department participated in many community engagement opportunities, including:

- Blue Santa
- Child Passenger Safety
- Youth Police Academy
- National Night Out
- Neighborhood Watch
- Citizens Police Academy
- CarFit

EMPLOYEE/DEPARTMENT
RECOGNITION

Department Annual Awards

- Volunteer of the Year - Cyndi Broshat
- Animal Services Employee of the Year - Luis Gonzales
- Civilian of the Year - Lasonya Madison
- Rookie of the Year - Adam Rodriguez
- Officer of the Year - Frank Chavarria
- Detective of the Year - Samuel Ramirez
- Civilian Supervisor of the Year - Monica Kuehn
- Commissioned Supervisor of the Year - Sgt. Daniel Trevino

Non-Annual Awards and Recognitions

- Life Saving - Daniel Hall, Joaquin Montes, Matthew De Leon, Adam Rodriguez, Shawn O'Leary, Andrew England, Marte Nesham
- Distinguished Service Medals - Elizabeth Rhinehart, Steven Solitto, Frank Schmidt
- Schertz Police Department - 2025 Outstanding Crime Prevention Agency - Small Agency
- Schertz Police Department- 2025 Outstanding Crime Prevention Manager - Chief James Lowery
- Schertz Police Department - Recognized 7th place in the state and 20th in the nation for 2025 National Night Out efforts for cities with a population of 15,000-50,000
- City of Schertz safest city in the San Antonio Metroplex and the 9th Safest City in the State of Texas

Service Awards

One Year Service:

- Sheila Truszkowski, Astrid Jamie, Patrick Beuligmann, Kelsey Ragland, Griffin Roberts, Phillip E. Waller, Rodney Robinson, Robert Surre, Benjamin Ekomo, Christopher Brusich, Joshua Dorantes, JayVeon Cardwell, Carla Cardona, Luis Gonzales, Adam Rodriguez

Five – Twenty Years

- Five Year Service - Annemarie Sibdhannie, Zue Tellez, Ian McMath, LaSonya Madison, Sally Alfaro, Alberto De La Torre, Rolando Pena, Catherine Crenshaw, Ayleen Almanza
- Ten Year Service - Danielle Apgar, Sean McKenna

Twenty-Five Years and Beyond

- Twenty Year Service - Shawn Ceeko
- Twenty-five Year Service - Alicia Sepeda
- Thirty Year Service -Darin S. La Cour

EMPLOYEE RETIREMENTS

Elizabeth Rhinehart

Steven Solitto

Frank Schmidt

Michael McGuire

EMPLOYEE PROMOTIONS

Gregg Flowers
Sergeant

Richard Kunz
Sergeant

Hector Castro
Sergeant

Rolando Pena
Sergeant

Renee Sifuentez
Civilian Supervisor
(Communications Shift Supervisor)

We thank our valued supporters

THE SCHERTZ POLICE DEPARTMENT
1400 Schertz Parkway, Building 6
Schertz, TX 78154